

Shift Report

Review Current Resident Safety Status

- Mobility Changes
- Fall Risk
- Ambulation Fatigue
- Skin Injury Risk
- Observed Behaviors That Pose a Safety Risk (e.g., Wandering/Elopement Risk)

Observe Current Clinical Status

- Vital Signs
- Respiratory Changes
- Pain
- Cardiac Changes
- Behavior/Cognition Changes
 Skin Changes
- Weakness/Fatigue
- Nutrition/Hydration
- Abnormal Lab Work
- Medication Response
- Gastrointestinal Changes
- Other

Understand Emotional/Social Status of the Resident

- Concerns/Complaints
- Depression/Sadness/Withdrawn
- Suicidal Thoughts/Comments (Tired of Living)
- Angry
- Good News/Bad News
- Refusing/Declining Care
- Special Day, etc.



Cyndi Siders MSN, RN, CPHRM, CPPS, DFASHRM **Executive Consultant** Healthcare & Clinical Risk

CSiders@SidersHealthcareConsulting.com \$517.256.7803

Elements of Effective Communication Include:

- ✓ Clear
- ✓ Concise
- ✓ Current
- ✓ Correct
- ✓ Complete
- ✓ Content (Key Information)
- Consistent Format

Clear Communication During Shift Report Supports:

- ✓ Critical Thinking
- ✓ Situational Awareness
- ✓ Continuity of Care
- ✓ Resident-Focused Care
- ✓ Teamwork
- ✓ Efficiency
- ✓ Provider Communication
- ✓ Family Communication

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