The Importance and Impact of Purposeful Rounding

Studies have shown that Purposeful Rounding impacts resident safety, satisfaction, and well-being. Purposeful Rounding involves all levels of nursing including:

- CNA and nurse hourly staggered rounding
- Nurse manager rounding connecting with residents and staff, daily is recommended including at least weekly on each shift (e.g., beginning of evening shift, end of night shift).
- Nurse leadership regularly scheduled unit rounding.

Hourly Purposeful Rounding for CNAs and Nurses

One Tool for **Hourly Purposeful Rounding for CNAs and Nurses** is the **Six-P's**. This six-letter mnemonic, when used consistently during resident rounding, supports resident-centered care delivery. Frequent resident injuries occur when residents are looking for something, reaching for something, trying to navigate to the bathroom by themselves or they are trying to pick something off the floor. Staggered nurse and CNA rounding facilitates regular and focused resident interactions while providing mutual support for the team.

PURPOSEFUL ROUNDING



Source - Agency for HealthCare Research and Quality. Fall Prevention Tool Kit

Nurse Manager Rounding involves both **Resident Safety** and **Employee Engagement**. Here are some sample observations for effective rounding:

• Resident room is clean and odor free

Click here for a Resident Room Rounding Tool

- Cords and equipment in the resident's room are managed to avoid tripping hazards
- Resident mobility equipment is readily available
- Resident clinical, emotional and safety status is assessed



Manager Rounding Supports Employee Satisfaction, Engagement, and a Culture of Safety

Employee engagement sample questions:

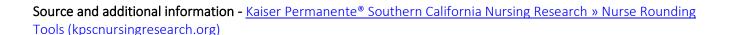
- Describe a work process that is supporting your work today?
- Describe a work process that is challenging your work today?
- Do you have the equipment and supplies you need?
- Is there someone that you would like me to recognize for clinical or teamwork skills?

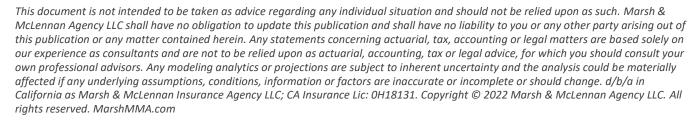
Source and additional information - <u>Kaiser Permanente® Southern California Nursing Research » Nurse Rounding</u> Tools (kpscnursingresearch.org)

Nurse Leadership Rounding

Do your Homework - Recognize, Report Information, Receive Information, Celebrate Successes. If you are doing rounds well, staff will be responsive to see you and to share feedback.

- Check in with managers regarding staff you should recognize.
 Consider handing out individualized Thank You Notes to those team members.
- Share successes and positive feedback about the unit (e.g., quality measures, patient satisfaction results, positive survey/accreditation results)
- Provide organizational updates of interest to staff on the unit
- Encourage staff to share ideas, concerns, and feedback be prepared to listen
- Provide follow-up from your last rounds?





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