

COVID-19 JOURNALING



During this unprecedented time, Senior Care Communities have experienced a number of changes in business practices and how care is provided. Due to the COVID-19 pandemic, federal and state agencies and professional organizations have temporarily changed or waived their guidance on visitors, resident communal activities, personal protective equipment (PPE) usage, staffing, licensing, and other requirements.¹

Maintaining accurate and complete records and documentation about business decisions and how your organization adapted during this time of crisis is an important risk management practice. “Documenting your unique situations and the realities of operations during this time of the pandemic may help you defend yourself if faced with a regulatory survey or legal action.”²

Read more from Nationwide here: [Documentation Journaling During COVID-19](#)

Source – 1 and 2. Nationwide. Documentation Journaling During COVID-19. 2020

For questions or assistance with your journaling process, please contact Vaaler Insurance, a Marsh & McLennan Agency LLC Company.



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